

Dear Friends and Families of Southgate Dental Care,

Now that Governor Hogan has lifted the restrictions on non-essential dental care, we are, and have been in preparation for your return! We have been enhancing our practice and studying the latest CDC recommendations and guidelines to best protect the health of you and your family.

Our office will be open to accept calls for scheduling appointments beginning Wednesday, May 13th, 2020 from 9am to 3pm. We anticipate resuming routine dental procedures towards the end of May.

We at Southgate Dental Care understand what you and your family are going through. We have always taken pride in our commitment to your health and to our community, and especially during this crisis, we want to remind you that we remain committed to both.

We have reviewed our infection control, disinfection and sterilization practices to ensure we are stringently following **and surpassing** these recommendations.

We are wearing Personal Protective Equipment for our all procedures and using latest state-of-the-art equipment and products to provide you with optimal diagnostics and dental care in the safest possible environment.

Some updates:

- For the time being, when you arrive for your appointment, please call us from your car or outside to let us know you are here. We will then come and escort you directly to the treatment area.
- **We are still screening** all of our patients at each appointment, which may now involve health and travel questionnaire and/or non-invasive temperature check.
- As ordered by the State of Maryland, please **wear your face mask inside the office**. Do not remove your mask until seated in the treatment areas and instructed by staff.
- Please **bring just yourself** to your appointment and limit **one guardian** for children under 18.
- We are in the process of allocating office hours dedicated to Senior Citizens.
- **We are proud to have secured new state of the art Aerosol Excavation Systems** that will further ensure the safety of your treatment. These FDA Certified Systems produce air excavation creating a negative air space around the oral cavity, removing dental aerosols and droplets. **4 stage**

disinfection cleans the air of over 99.97% of vapor, dust, bacteria and viruses.

As always, we continue to safely triage dental emergencies and treat appropriately as soon as possible.

Thank you for your patience during this pandemic, during which there may be frequent changes in our practice. We continue to make every effort to be sure you get the best and safest care possible.

Our sincere wishes for your continued good health,
Southgate Dental Care
(410) 760-4455